## APPENDIX 1 BASE PUBLIC ADVOCATE RESPONSIBILITY

## **Public Advocate Responsibilities**

- 1. Review Commission agendas.
- 2. Attend Grist weekly, sending staff as appropriate.
- 3. Review all filings made with the Natural Gas Department.
- 4. Determine what proceedings in which to petition for relief, protest or intervene.
- 5. Determine what proceedings to request or initiate, including proceedings to address consumer complaints made to the PSC.
- 6. Determine when to investigate the legality and reasonableness of rates, charges, and practices of jurisdictional utilities.
- 7. Determine what matters and disputes to negotiate or engage in other measures to resolve.
- 8. Participate in rulemakings before the Public Service Commission affecting consumers served by jurisdictional utilities.
- 9. Monitor and participate in legislation affecting consumers served by jurisdictional utilities.
- 10. Communicate to the Executive Director (ED) all determinations to take action set forth in responsibilities 4 through 7 above.
- 11. Participate in the National Association of State Utility Consumer Advocates (NASUCA) and monitor other states' activities and federal activities through NASUCA.
- 12. Be available to respond to general communications from the Director of the PSC's Natural Gas Department, the ED, and other PSC staff
- 13. Attend workshops as requested by the Director of the PSC's Natural Gas Department, the ED, or other PSC Staff

## **Mutual Responsibilities**

- 1. Weekly or bi-weekly (or as needed) meetings between the ED and the PA.
- 2. Bi-weekly or monthly (or as needed) meetings between the Director of the Natural Gas Department (and other staff as needed) and the PA.